Name of App / Website	Link to App / Website	App or Website?	Email address/contact info	Summary of what their service does	Locations	Strengths	Weaknesses	Opportunities	Threats	Rating (1-5)
Refugee.info	https://www.refugee.info	Website								
RefAid	https://refaid.com	App + Website	https://refaid.com/contact/	The RefAid mobile app shows migrants, refugees and those who help them where services near them – on a map with a very simple interface. A web based content management and communication system allows trusted and organizations to manage and update their services and to get their critical aid to where it is most urgently needed.	World	1. Comprehensive breakdown of very specific categories 2. Includes locations and addresses of resources 3. Returns info based on user's current location on a map	Requires organizations to provide their information in order to document it in the app	Ability to explore resources outside of your current one	Other products with comprehensive guides and resources	4
Integreat	https://integreat-app.de/en	App + Website	info@integreat-app.de	The mobile guide for newcomers to Germany. Multilingual. Offline. Free.	Germany	Maps all the resources of every single county and city in Germany.	The resources are only within Germany.	They are constantly expanding their service to counties and cities inside Germany, working with local government officials to ensure their information is accurate.	For anywhere outside of Germany, this service is all but useless.	4
Services Advisor	https://turkey.servicesadvisor.org/#/?language=EN&bbox=%7B%22_southWest%22:%7B%22lat%22:26.50990453413927,%22lng%22:19.028320312500004%7D,%22_northEast%22:%7B%22lat%22:49.69606181911566,%22lng%22:51.416015625%7D%7D&category=1736	Web app	https://peacegeeks.org/contact	Partnered with UNHCR, this web app provides a clickable map of services that the user can filter by type, location, and proximity. Currently available in Jordan and Turkey and Arabic, English, Kurdish, Pashto, Farsi and Turkish.	Jordan, Turkey	Shows refugees which services are available in their vicinity	Only available in Turkey and Jordan, some links return 0 results, not the most intuitive	Few competitors in their market as while other places offer resources, the interactive map is what makes this app useful. Could be expanded to other countries	N/A	3
Ghrebtna (شبكة غربتنا)	http://www.newsnext.socsci.uva.nl/2015/12/11/ghrebtna-information-is-power-for-refugees/ https://play.google.com/store/apps/details?id=namaa.ghrbtna.syria	App	Mojahed Akil - founder (contact via linkedin)	Information aggregator/ translator app for Syrian refugees within Turkey	Turkey	Good example of user-friendly user design for refugees. Consolidates Turkish news/laws/ info into an easy to use format. "We also have a section called "I need" where you can enter anything, for instance I need a house or a language course. And then we connect them with people who offer such things. We also have a "Find a job section" where people can advertise a job." Also has an Ask Me section where refugees can ask anything to the app's admin	Only available to Turkey right now. Mostly for refugees not within camps and trying to instead adapt and settle down within Turkey	Over 20,000 downloads of the app and 65,000 likes on facebook so it had gained significant attention considering it is only launched in Turkey. As Turkey is one of the largest entrances to Europe, I expect the app to only grow in popularity	If refugees want to settle in Europe or move on from Turkey, this app becomes useless. Also requires a large admin team to maintain the "I need" and "Ask Me" sections	4
Merhaba Umut (Hello Hope)	https://www.turkcell.com.tr/arabic-support/merhaba-umut.html https://www.turkcell.com.tr/en/aboutus/corporate-social-responsibility/hello-hope	App	turkcell-kurumsal-iletisim@turkcell.com.tr	Hello Hope helps Syrian refugees integrate into Turkey by helping Arabic speaking refugees learn Turkish, get access to daily news, and an FAQ section which includes information on registration, access to public services including education and health, and GPRS-based services which lead the user to nearby facilities such as pharmacies, schools, bus stops, ATMs	Turkey	Good user design, all-encompassing app that helps refugees in Turkey integrate into turkish life via learning the language, keeping up with turkish news, and how to find/ use the resources available in Turkey. Created by Turkcell which is a telecom company with 1.7 million syrian users so they already have an audience to display the app to. 1. Turkish vocab cards 2. Speech translation Arabic-Turkish 3. FAQ for info 4. News section 5. Arabic call center specific in Turkey 6. Education videos	Similar to Gherbtna, this app is for refugees trying to settle down in a country (unlike the camps where it is a stop along their journey). No user interaction within the app. Only specific to Turkey	850,000 downloads and could expand to the rest of Europe/ other countries where people are settling down Expand to other locations and other refugees	Face competition from other translator/ language learning apps and sites liked Gherbtna who are also working on acclimating refugees to Turkey	5
Shifra	https://www.shifra.io/	App	info@shifra.io	web app that helps women from migrant & refugee backgrounds access quality maternal healthcare in their language. they use culturally sensitive, geographic- and language-specific information to address the reproductive health needs of refugee women and girls. Anonymous data, sourced from the app's utilisation habits and search histories helps demonstrate what users are searching for to help map need and reduce inefficienceies and resource waste.	Australia	Wide range of topics covered- basic health system overview, family planning, rights of migrants & refugees, etc. Information is accompanied with videos, photos and resources avaiable based on user's location in Australia. 1. Emblazened User Journey 2. Comprehensive providers of health information, including women, men, and mental health 3. Text, videos, diagrams as outlet of the information 4. Translated into Arabic	Only available to Australia right now, no mobile app (website only).	Expand their information for refugees in Greece	None	4
Infoaid	https://www.migrationaid.net/english/	App		Accompaniment to Migration Aid (a volunteer civil initiative to help refugees arriving to Hungary reach their assigned refugee camps or travel onwards), Infoaid provides information about safe water, rights, medical care, watse disposal, etc. to refugees arriving in Hungary.	Hungary	Can install with a QR code !! Low data usage, can select only the locations that interest you. Available in Farsi, Arabic, Urdu & English.				
TimePeace App	https://www.facebook.com/TimePeaceApp/	App	team@timepeaceapp.org	TimePeace is a mobile app and movement that facilitates greater social integration between asylum seekers/ refugees and local citizens. We are developing a mobile app that connects users, enabling them to share skills and activities with each other by the hour; for every hour you give you, you gain an hour to use on something you want!		Eliminates the need for money- instead, users exchange "time credits." The app enables audio messaging so that people of all literacy levels can use the app for communication. Have over 1,000 pre registered users. Supported by UNHCR.	Not yet launched - still in development.			
Refucomm.com	https://www.refucomm.com	Website	info@refucomm.org	A website for refugees who just arrived in greece, providing them a consolidated site full of information regarding documentation, legal services, etc. Currently available in 7 languages	Greece	While it is for refugees who just got off the boat, the site mainly focuses on higher level things (such as the asylum process and translator resources). Easy to use interface and has a list of langauges at the top of the screen at all times so the user can always switch	Does not provide resources for day to day life nor life within the camps	Could expand to countries other than Greece or for refugees within camps	Refugee.info or other information agreggator sites	5
InfoMigrants	http://www.infomigrants.net	Website	contact@infomigrants.net	InfoMigrants is a news and information site for migrants to counter misinformation at every point of their journey: in their country of origin, along the route, or in the places where they hope to start a new life.	World	1. Available in French, Arabic and English. 2. Collab b/w 3 major news sources in France, Italy, and Germany 3. Provide reliable news sources and personal stories about refugee life	Website, not an app	If refugees trust this, then this can be their primary source of information	Lack of trust by refugees means this is worthless	5
Tikk Talk	https://my.tikktalk.com/en/no	Website	https://www.tikktalk.com/en/contact-us	A marketplace for interpretation services that matches clients with qualified, government-certified interpreters.	Norway	Tikk Talk empowers interpreters by giving them the freedom to choose what assignments and wages they want to receive. Communication b/w client and interpreter is strictly within the app only, including audio and video calls.	Norway-centric, certifications are preferred to validate skills (no certificate = less chance of getting picked), clientele seems restricted to government, hospitals, and schools (as opposed to informal settings)	Move outside formal settings and clientele	Other translator-matching products or services that are outside of Norway	3
Refugee Info Bus	https://www.refugeeinfobus.com/	Website	mail@refugeeinfobus.com	We provide good quality multilingual legal information and free WiFi to refugees on the move in, or having just arrived, in Northern France and in Greece.	Greece, UK	1. Mobile WiFi hotspot + charging inside a van = can reach the most remote locations 2. Multilingual video/audio/text of legal information for Greece and UK (Arabic, English, etc.) 2a. Refugee team members taking on research, production, and presenting roles for video 2b. "Tell the stories that refugees want to tell" 3. Publish an annual report 4. Donate button/page 5. Email list 6. Write to politicians	Overwhelming UI/UX and splurge of information Their presence in Greece is the camps of Lavrio, Ritsona, Elefsina, Souda, and Vial (last 2 in Chios)	Converting this to a mobile experience would be very easy to do, and much more relevant to the audience they're serving (i.e. mobile devices rather than laptops)	Us. They are doing everything we want to do	5
Mohajer	https://www.mohajerapp.com/	App	hello@mohajerapp.com	Mohajer empowers Afghans in Iran to enforce their rights and advance their communities. It provides documentation tools and informative resources to support Afghans in sharing their personal experiences, understanding their rights, and accessing vital resources.	Iran	1. App is built for both iOS and Android. 2. The "Submit Report" feature enables users to share their everyday experiences	Vague, not clear about what service they're providing in description	Can be used as resource for Afghans outside Iran	Severly limited their audience to a specific group. Minimal functionality means low retention.	2
IRYO	https://iryo.io/	Website	support@iryo.io	Iryo is a future-proof healthcare protocol that allows for innovative solutions within a legacy industry.	World	1. 3 EHR copies: local clinic server, patient's mobile phone, Iryo cloud 2. Participants fund their medical expenses using tokens (no money) 3. Extensive medical history data = used for research and big data 4. Target audiences: Patients, medical staff, researchers, clinical managers 5. Planning to launch in refugee camps across ME	1. Users need to pay for IRYO tokens to participate 2. Volatility of ICO	Huge scalability, potential to revolutionize private and public, profit and nonprofit sectors.	None. Reinventing healthcare around blockchain	4 (5 in general)
Antura	http://www.antura.org/	App	support@antura.org	Teaching Syrian kids how to read and write Arabic through a mobile game	Jordan, World	1. Fun, interactive, useful 2. Impact reinforced by data from independent study 3. Brings happiness to children 4. Tiny storage, no internet necessary, old devices 5. Open source	Limited to only teaching basic Arabic	Translate and incorporate other languages	None.	3
Feed The Monster	http://www.feedthemonsterapp.com/	App	Website form	Kids collect and raise pet monsters, all while learning fundamental Arabic reading and writing skills.	World	1. Developers include from IRC 2. Same strenghts as Antura	Limited to only teaching basic Arabic	Translate and incorporate other languages	None.	3
edSeed	https://www.edseed.me/	App + Website	volunteer@edseed.me	Crowdfunding platform for refugees to pay for higher education	Palestine, Syria, Lebanon, Jordan	1. Donate button 2. Read profile of refugee and how your money helps 3. Transparency of donated money	None	Expand to other locations and other refugees	None.	3
Paper Airplanes	https://www.paper-airplanes.org/	Website	admin@paper-airplanes.org	PA uses video conferencing technology (Skype) to provide free, peer-to-peer language and professional skills instruction to young adults and teens affected by conflict in the Middle East and North Africa	Turkey, Lebanon, Jordan, KSA, Egypt, Iraq, Palestine	1. Provide computer tablets to qualified candidates 2. 1-to-1 tutoring of language, journalism, and coding 3. Wide selection of courses 4. Easy to apply	None	Integrate with refugees in Greece	None	3
Karim (X2AI)	https://www.x2ai.com	App	info@x2ai.com	Tess is a Mental Health Chatbot that coaches people through tough times to build resilience, by having text message conversations – similar to talking to a friend or coach.	Lebanon, USA	1. Instantaneous, AI-driven responses 2. Friend, rather than therapist, perspective 3. Communicate in Arabic 4. More comfortable opening up to a "robot"	1. Closed beta in Lebanon, only working with Field Innovation Team (FIT) 2. Not a replacement for a real professional therapist	Expand to other locations and other refugees	None	4
Ankommen	http://ankommenapp.de/APP/EN/	App	internetredaktion@bamf.bund.de	Welcome guide to Germany and its culture.	Germany	1. Help with basics of the German language 2. Provides information on asylum, apprenticeship, and job search 3. Available in English, French, German, Persian and Arabic	Specific to Germany only	Expand to other locations and other refugees	Other products tackling integration into Germany	4
w2eu.info	http://w2eu.info/index.en.html	Website	http://w2eu.info/contact.en.html	Private information for refugees and migrants coming to Europe	Europe	1. Comprehensive, in-depth guide to every single European country 2. Translated into English, French, Arabic, and Persian	None	Expand to a mobile app	Other products with comprehensive guides and resources	5